

Getting started in CommunityConnect

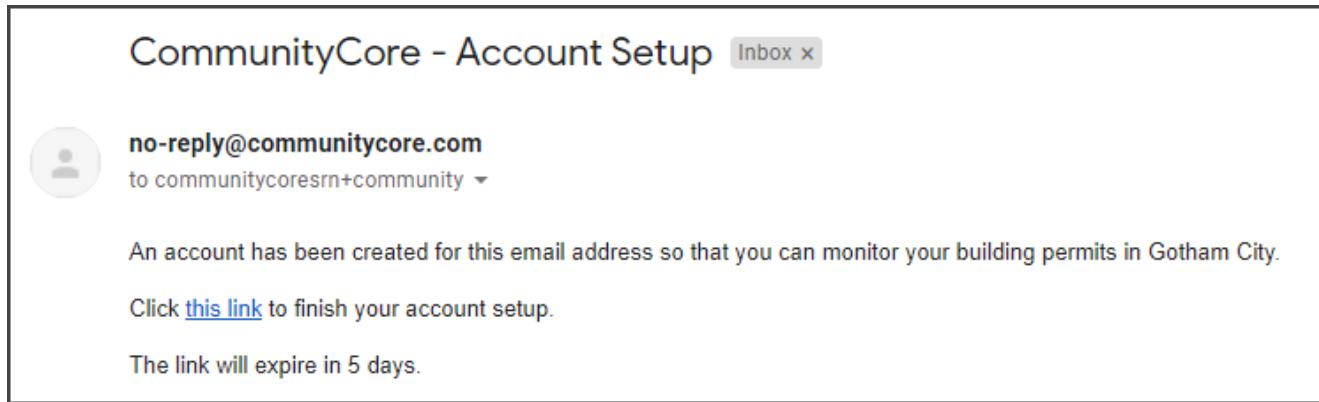
 communitycore.zendesk.com/hc/en-us/articles/360049696413-Getting-started-in-CommunityConnect



Before you begin, please make sure that you have added to CommunityConnect as a Contractor by your jurisdiction or have self-registered as a Community Member. If you have any questions about getting access to CommunityConnect, please reach out to your jurisdiction. Thank you!

Once you are added to the system you will receive an email from **CommunityCore - Account Setup**. Click on the link in the email to finish setting up your account. Then you will be ready to go!

The email will look something like this:



CommunityCore - Account Setup Inbox x

 no-reply@communitycore.com
to communitycoresrn+community ▾

An account has been created for this email address so that you can monitor your building permits in Gotham City.

Click [this link](#) to finish your account setup.

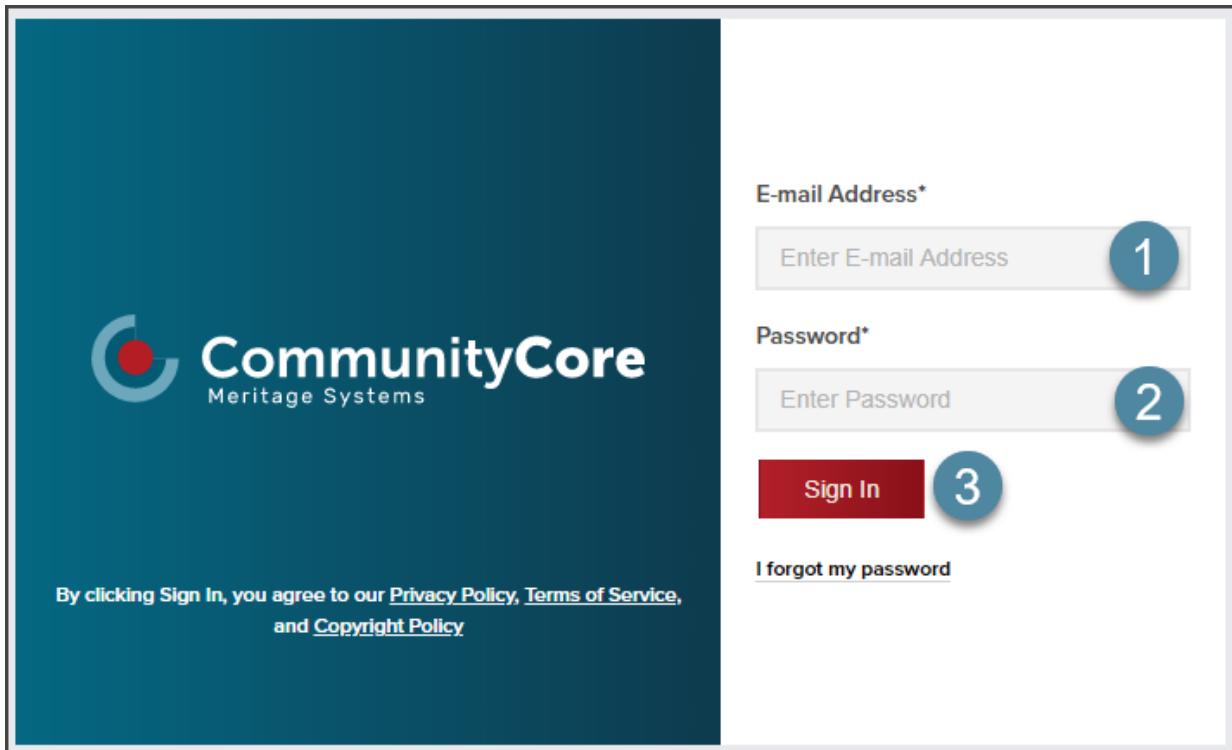
The link will expire in 5 days.

Log in to CommunityConnect

We recommend that you use Google Chrome when using CommunityConnect. You can also log in on your mobile device!

- Go to app.communitycore.com
- Enter your email address and password

- Then click Sign in



The image shows a sign-in page for CommunityCore Meritage Systems. The page has a dark teal header and a white body. On the left, the CommunityCore logo is displayed, consisting of a stylized 'C' icon with a red dot and the text 'CommunityCore' with 'Meritage Systems' underneath. Below the logo, a note states: 'By clicking Sign In, you agree to our [Privacy Policy](#), [Terms of Service](#), and [Copyright Policy](#)'. On the right, there is a form with three fields: 'E-mail Address*' with a placeholder 'Enter E-mail Address', 'Password*' with a placeholder 'Enter Password', and a red 'Sign In' button. To the right of the 'Sign In' button is a blue circle with the number '3'. Above the 'Sign In' button is a blue circle with the number '2'. To the right of the 'Enter Password' field is a blue circle with the number '1'. Below the 'Sign In' button is a link 'I forgot my password'.

1

2

3

E-mail Address*

Enter E-mail Address

Password*

Enter Password

Sign In

I forgot my password