

# What if the 'submit application' button is grayed out when I try to submit my application?

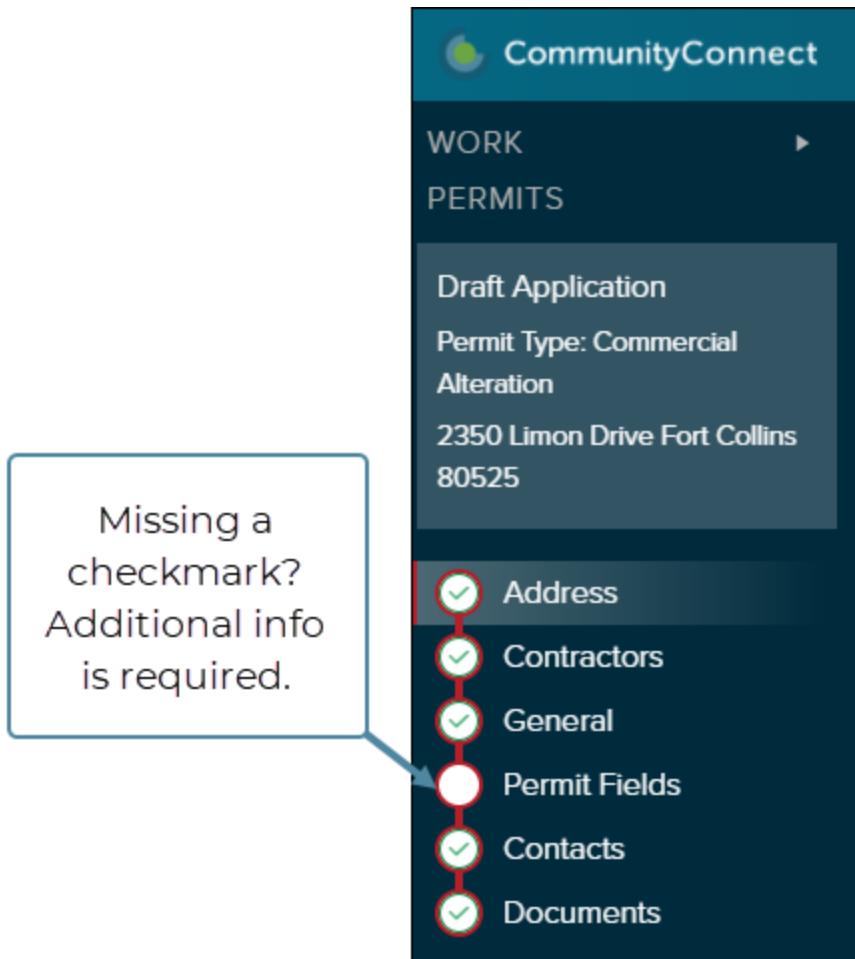
 [communitycore.zendesk.com/hc/en-us/articles/360053477754-What-if-the-submit-application-button-is-grayed-out-when-I-try-to-submit-my-application-](https://communitycore.zendesk.com/hc/en-us/articles/360053477754-What-if-the-submit-application-button-is-grayed-out-when-I-try-to-submit-my-application-)



If the Submit Application is grayed out, like this, it probably means that there is more info that is required in your application before you can submit it.

Submit Application

In the left navigation, if you see something like this, follow the three steps below.



The image shows a screenshot of the CommunityConnect application interface. At the top, there's a teal header with the 'CommunityConnect' logo. Below it, a dark sidebar navigation shows 'WORK' and 'PERMITS' with a right-pointing arrow. Under 'PERMITS', there's a 'Draft Application' section containing a permit type ('Commercial Alteration') and an address ('2350 Limon Drive Fort Collins 80525'). A callout box with a blue border and rounded corners is positioned on the left side of the screen, pointing towards the 'Permit Fields' section in the sidebar. The callout box contains the text: 'Missing a checkmark? Additional info is required.' The sidebar on the right lists several sections: 'Address' (checkmark), 'Contractors' (checkmark), 'General' (checkmark), 'Permit Fields' (no checkmark), 'Contacts' (checkmark), and 'Documents' (checkmark).

1. Go to the page(s) that doesn't have a checkmark next to it

2. Add required information

3. Then click

**Save Application**